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FEATURES

22 Best-practice protocols: Reducing harm from MRSA

The Institute for Healthcare Improvement challenges clinicians and administrators to raise care quality through its 5 Million Lives Campaign, a sequel to the 100,000 Lives Campaign. Here, learn how one facility drastically decreased MRSA infection in two acute care units over a 4-year period. **By Barbara Forsha, RN, CNA,ET, MSN, and Ira Richmond, RN, CNA, MSN**

28 Congress2007 preview Join our top-notch presenters and improve your managerial skills September 16 to 19 in Chicago. **By Dan Pastorius, Senior Editor**

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30 Better pain management Pain is no longer considered a by-product of disease, but an illness unto itself. As clinicians, we're challenged to adequately assess and reassess it. **By Kathy A. Cadden, RN, CCRN, MSN**

38 Debriefing after a crisis What's the best way to resolve moral distress? Don't suffer in silence. **By Debra R. Hanna, RN, PhD, and Maria Romana, RN, APRN,BC, MSN**

CRITICAL CARE

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40A TICU: Engaging and transforming healthcare
VHA's Transformation of the Intensive Care Unit (TICU) initiative aims to decrease preventable medical errors. **By Juan R. Quintero, RN, CCRN, MSN, and Bernadette Murphy, RN**

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